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BCLBN



TERMS AND CONDITIONS | "TEKELEZA TEKE TEKE" NATIONAL CONSUMER PROMOTION

Eligibility

- This promotion is restricted to Kenyan residents above the age of eighteen (18) years only. Proof of age shall be required prior to redemption of any prize.
- 2. Employees of East African Breweries PLC Group companies (KBL, UDV, EAML, SBL, and UBL) veries PLC Group of distributors and stockists. Smart Printers Ltd. KPMG Advisory Services Limited (KPMG), Interactive Media Services (IMS), SCANAD, Saracen, MediaEdge and any other supplier or third party directly involved in the provision of services of this promotion and their immediate families are not eligible to participate in the promotion. Each prize winner may be required to declar or affirm that they do not belong to any of the restricted groups of persons listed above.
- Kenya Breweries Limited (KBL) in consultation Betting Control and Licensing Board (BCLB) reserves the right to seek verification of eligibility to enter and recei a prize under these Terms & Conditions. If, in KBI reasonable opinion, a winner is found to be ineligible. KBL reserves the right to require the return of any prize alre awarded, at its sole discretion in consultation with BCLB and as such, the winner will be disqualified.

Promotion Period

- The campaign will run from 24th May 2022 to 12th August 2022 and is open to all consumers who purchase any participating KBL bottled beer within this period
- KBL in conjunction with the Betting Control and Licensing Board reserves the right to change the promotion dates as t deems fit. Decisions made by KBL in consultation with BCLB shall be final and binding. The promotion is open to Kenyan Citizens or Legal 6.
- Kenyan Residents above the age of eighteen (18) years 7. The Promotion is open to all consumers who purchase any of the following products Tusker Lager 500ml, Tusker Cider 500ml, Tusker Lite 330ml, Tusker Malt 330 ml, Guinness Fes 500ml, Guinness Smooth 500ml, Balozi 500 ml, White Cap 500ml Or Pilsner 500ml bottled promotional products

How to Participate

- 8. To enter the promotion, consumers will be required to purchase any of the following brands Tusker Lager 500 Tusker Cider 500ml. Tusker Lite 330ml. Tusker Malt 330 ml, Guinness Fes 500ml, Guinness Smooth 500ml Balozi 500 ml, White Cap 500ml or Pilsner 500ml bottled promotional product and check under the crown to find an 8-character alphanumeric code. This code on its owr does not guarantee a participant anything in return.
- 9. Participants will be required to compose a message (through SMS) by keying in the 8-character alphanumeric code under the crown which is valid for one (1) entry only and send it to a mobile short code number 20770. Each SMS entry sent will be charged at normal operator charges for all mobile network subscribers (Safaricom Airtel & Telkom). Participants shall be solely responsible for the content keyed into each SMS sent in connection with this Promotion and KBL shall not be liable in any manner in relation to each SMS sent in error or by mistake by the participant in connection with this promotion
- 10.Each SMS entry entitles the participant to enter into a daily draw and a weekly draw. Participants are limited to two SMS entries per day. 11.A participant mobile phone number shall:
- a. be entitled to two eligible entries daily: and b. a maximum of fourteen eligible entries weekly
- 12. Any additional entries beyond the maximum entries will not be eligible
- 13.All participants will be eligible to win daily prizes once in the promotion period
- 14.All participants will be eligible to win weekly prizes once through the Promotion period
- 15.In the event that a participant composes a blank text ssage, a guessed code or mistyped 8-character alphanumeric code the scratch panel, the participant will receive a regret message saying the 8-character alphanumeric code under the scratch panel is invalid.
- 16. In the event that a participant composes a text message or sends an 8-character alphanumeric code under the scratch panel that has already been sent to the short code for the promotion, the participant will receive a regret message saying the code has already been used.
- 17. Subject to sections 4 & 9 of these terms and conditions all participants who successfully register to participate in this promotion will be deemed to be eligible to participate in random daily or weekly draws.

Opting out of the promotion

- 18.Participants can opt out of the promotion by sending the SMS 'STOP' to 20770. You will receive a message confirming that you have been de-registered from the promotion. Upon deregistration, you will not be eligible to win prizes in the Promotion.
- 19.If an individual decides to participate in the promotion after opting out, they will be required to re-register, subject to the promotion duration.

Draws and Selection of Winners

20.By entering into the promotion, participants stand a chance to win:

- Daily airtime of Ksh 50 b. Daily airtime of Ksh 100
- Daily cash of Ksh 100,000 21. The nature of prizes to be awarded and the number of prizes to be awarded may be varied by KBL in consultation
- with BCLB 22. Prizes are redeemable in Kenva only and cannot be
- exchanged for other prizes and are not transferable 23.All prizes are redeemable within 3 months after end date
- of promotion. Prizes are deemed to have been forfeited ncollected 3 months after the end of the promotion 24.For daily cash prizes that are uncollected, they will
- be reconciled and reported to BCLB every month for approval. Upon approval the prizes will be eligible for re draws
- 25.KBL gives no warranties on the prizes. Winners agree to accept the prizes on an "as is" basis. Subject to any applicable laws, the participants agree to indemnify KBL against any damages that anyone may suffer as a result of the prize(s) or this Promotion including consequential and economic loss or any special, indirect, incidental, consequential or any other damage whatsoever and howsoever arising out of or in connection with this promotion. Any winning participant who does not take up the prize will be deemed to have forfeited the prize and KBL will not have any further liability on the matter.

Selection of winners

26.Systems and controls around the selection of the winners have been validated by, KPMG Advisory Services Limited.

- 27.KBL in consultation with BCLB may select additional reserve winners to replace any winners of any of the prizes who may have been disqualified.
- 28.After selection of winners is done, the decisions made on the same including reward of prizes by KBL shall be final and binding
- 29. The award of all winning prizes shall be subject to the authentication of the identity of a short-listed candidate or winner through the following proof of identification:-a. Original National Identification Card; or
 - b. Original Passport
- 30.Prizes are redeemable in Kenya only and are not transferable. Any branded merchandise issued is nontransferable and cannot be redeemed for cash or has no cash equivalent.
- 31. In the event that there are any taxes applicable to the prizes, KBL shall deduct the same from the price and remit to the tax collection agency. The winners shall be presented with withholding tax certificates where applicable

Notification of prize winners

- 32. Winners of the various prizes shall be informed in accordance with the guidelines stipulated in these terms and conditions and the decisions made on the same by KBL shall be final and binding. Daily winners will be notified through SMS via 20770 Weekly winners will be notified through a phone call via 0721985566.For the avoidance of doubt missed calls and calls diverted to voicemail will not be deemed to have been awarded for purposes of the Promotion.
- 33.Winners of cash prizes will have payment transmitted to their phone through mobile money transfer services where applicable. Amounts more than Ksh.100.000 will be issued via cheque which will be collected by the winne at a location that will be determined by KBL. In the event that the owner of the phone number and the user of the phone number are distinct and subject to the provision of sufficient proof, the applicable prize shall only be awarded to the owner of the phone number and not the user of the phone number
- 34. The award of prizes for the promotion shall be subject to the authentication of such documentation as shall be considered suitable for verification by KBL including but not limited to any of the following:
 - a. Proof of identification: original National Identification Card or original Passport within seventy-two (72) hours from the notification of winners. KBL and BCLB shall not entertain claims made after the expiry of said seventy-two (72) hours and any decision made on the same by and KBL shall be final and binding.
 - b. Confirmation of winner details provided to KBL against the information submitted by participant on
- entry into the promotion. 35. Winners who are not registered with any mobile money service providers will be notified through SMS to collect their cash prizes from respective mobile money agents within seven (7) days as stipulated by Communi Commission of Kenya regulations. Failure to do so will lead them to forfeiting their prize.
- 36.KBL in consultation with BCLB shall re-draw for another winner to replace any selected winner whose age cannot be verified, who are unreachable, unavailable, or disgualified
- 37 KBL will not be liable for any delays brought about by failure of mobile telephone networks and mobile money transfer systems, failed, partial or garbled computer transmissions, for any computer, telephone, cable, network, electronic or internet hardware or software malfunctions, failures, connections, availability, for the acts or omissions of any service provider, internet

accessibility or availability, or for traffic congestion or

- unauthorized human acts. 38. Winners who are not registered with the designated mobile money service providers as selected by KBL for purposes of this Promotion will be required to collect their ash from the respective mobile money agents within 7 days as stipulated by the Communications Authority of Kenya regulations. Failure to do so will lead to them forfeiting their prize.
- 39.KBL shall not accept liability where a winner for one reason or another cannot access their cash once it has been sent to them e.g., where the mobile network has suspended the recipient's account, or if they are not ccessible via the mobile money service.
- 40.If the winner cannot prove they are above 18 years of age, the prize shall be forfeited, and another winner will be selected.

Notification of prize winners

- 41.By agreeing to participate in the promotion you are deemed to have granted KBL permission to contact you for further information between 24th May 2022 and 12th August 2022.
- 42.By participating in this Promotion, you are deemed to have knowledge of and consent to the following:
 - a. The collection, processing, transfer and retention of your personal data for purposes of administering this promotion Including but not limited to use of winners pictures for promotional purposes
 - b. KBL may use participants personal information for reasonable commercial purposes such as;
 to communicate with through SMS about out
 - products, or upcoming marketing activities and those of our subsidiaries, affiliates, and/or any of their related businesses. Participants have the right to opt-out at any time from receipt of further marketing communications by writing to us or by following the opt- out guidelines on any marketing message sent to you.
 - for marketing analysis, for example, to assess trends amongst our consumers and what people are saying about our products, to evaluate the impact and effectiveness of our marketing campaigns and promotions. You have the right to opt-out at any time from receipt of further marketing communications.
- KBL has put in place technical and operational measures to protect your information from unauthorised access, accidental loss, or destruction. Any disclosure of information shall be in accordance with applicable laws and regulations.
- 44.By participating in the Promotion, all winners of the prizes shall be deemed to have granted KBL during the promotion and within three months after the end of the promotion the right to use their full names, photos, video footage and other details in such media as KBL mav choose (including and not limited to the internet) for information, advertising and promotional purposes and that they shall further agree to participate in all public relations and marketing activities of KBL on such terms as KBL may require without any additional consideration. 45.All information, content and materials displayed on or
- used in connection with the Promotion including all text, articles, editorials, advertising, images photographs, audio, and video (collectively, the 'Content'), is the property of KBL and its licensors. Save as permitted under the law and/or with the written consent of KBL, no one shall reproduce, publish, display, adapt, perform, cause to be seen or heard in public, broadcast and communicate to the public and/or otherwise deal in the content by any means and/or in any media.
- 46.All the ownership and intellectual property rights in the footage and visuals taken of any participant, his/her family and surrounding on lookers is and shall at all times remain the sole property of KBL. 47.Use of the materials stated above shall be at KBL's
- discretion and KBL shall be entitled to disclose any of the participant's details for administering the Promotion, marketing and research related activities, fraud prevention and such other purposes as may be provided in terms and conditions herein and the law

Disgualification and Termination

- 48. The promotion is offered at the sole discretion of KBL and KBL reserves the right, subject to any discretion from BCLB, to amend or vary these terms and conditions or to suspend/ amend/ terminate the Promotion at any time. In case any of these circumstances arises, notice will be given by KBL through media advertisements. The notice will be effective immediately or on such date as shall be set out in such notifications. 49.On termination of this Promotion for any reason,
- participants will be required to redeem their prizes within three (3) months after the termination date.
- 50.KBL reserves the right to terminate any participant's participation in the promotion or their registra
- a. Detection of fraud or attempted fraud relating to the participant or their registration; or Breach of any of these terms and conditions; or
- c. Such circumstance as may be determined by KBL and BCLB.

- 51. If participation in the Promotion is terminated under any of the circumstances set out above, the participant will lose the right to redeem his/her prize and the same out the prize will be deemed to have been forfeited. In addition, KBL reserves the right to take appropriate legal action. as it deems necessary, and recover damages and othe expenses incurred in pursuing such action.
- 52 These terms and conditions will be published on the East African Breweries PLC website at www.eabl.com. and printed on the local national newspaper.

Other Terms

- 53 All queries and/or complaints should be directed to the Customer Care Helpline number 0721985566; ava in the current business operating hours (8:AM to 5:PM) provided always this may be amended subject to any changes on protocol and guidelines for business operations in relation to COVID 19 as may be issued from me to time by the Ministry of Health
- 54.KBL reserves the right to amend and adjust the promotion format and timings as it deems fit. 55.KBL does not require participants to send money, airtime
- or mobile money funds or any other consideration in order to participate or claim any prize in this Promotion, and KBL shall not be liable for any losses or other damage
- incurred by any person who does not heed this caution. 56.Although KBL has used reasonable efforts to ensure that all information and materials relating to the promotion are accurate, KBL shall not be liable for any inaccuracy or errors in such information and/or material. KBL its agents and sub-contractors shall also not bear responsibility for any loss or damage to a participant, whether caused by
 - a. Matters outside the control of KBL, its agents and sub-contractors including but not limited to force majeure events such as acts of God, computer viruses, power outages, etc.
 - Any acts of negligence by the Employees of KBL, KPMG Advisory Services Limited, or any other service providers involved in this Promotion or their agents, associates, and contractors; c. Any unforeseen defects in promotional materials
 - supplied or manufactured by third parties including but not limited to labels and crowns
 - d. Any award of a prize made to a person whom the participant alleges to be the wrong person; Reliance upon any omission, inaccurate information
- or statement concerning any matter whatsoever relating to the participant or to KBL, or any other matter whatsoever. 57. All errors and/or omissions related to this promotion and/
- or promotional products should be reported in writing to KBL within 7 days of discovery of the error or omission. KBL does not warrant that all errors and omissions can be resolved to the satisfaction of participants, or at all and therefore errors and omissions are exempted.
- 58.KBL shall not be liable to a participant for any monetary loss or damage. Without limitation KBL is not liable to a participant for any direct or indirect loss, damage, or expense regardless of whether the same arose from negligence, breach of contract or otherwise, and regardless of whether KBL has any control over circumstances giving rise to the claim or not.
- 59.KBL excludes all liability to a participant for loss of profit, revenue goodwill or business reputation or special, consequential, punitive, or exemplary loss or damage arising out of or in connection with the promotion. 60.KBL accepts no responsibility for the failure of any third
- parties to fulfil their contractual obligations in relation to a promotion.
- 61. The participants shall release and hold KBL free and harmless from liability excluded under these terms and conditions.
- 62.Any persons attempting to make false claims shall be prosecuted. Prizes shall not be transferable to third parties, and they shall not be exchanged for other prizes.
- 63.All updated Terms and Conditions shall be available for inspection on the www.eabl.com website. It is the responsibility of the participants to review these Terms nd Conditions. The participant's continued participation in this promotion shall be deemed to be the participant's acceptance of any changes to these Terms
- 64.In the event of any inconsistency between these Terms and Conditions and any terms and conditions printed or displayed on any marketing materials published or broadcast in any media (such as but not limited to the internet, television, radio, newspaper, magazines etc.) relating to the Promotion, the terms contained in these Terms and Conditions shall prevail. 65.If any term or provision of these Terms and Conditions
- is held to be illegal or unenforceable, the validity enforceability of the remainder of the Terms and Conditions shall not be affected.
- 66. These terms and conditions are subject to interpretation by KBL, and any questions or disputes shall be resolved by KBL, and the decisions reached thereafter shall be

EXCESSIVE ALCOHOL CONSUMPTION IS HARMFUL TO YOUR HEALTH NOT FOR SALE TO PERSONS UNDER 18 YEARS.